# Milestone Learning and Performance

# How to use the Milestone Learning Portal

#### Home page summary





### What can I access on the Milestone Learning Portal?

Use the Milestone Learning Portal to access:

- Certification assessments.
- Instructor-led training classes.
- eLearning for customers and operators (no login necessary).
- eLearning for partners and integrators (login required).

#### How do I access Certification assessments?

Milestone offers three certifications:

- Milestone Certified Design Engineer (MCDE)
- Milestone Certified Integration Technician (MCIT)
- Milestone Certified Integration Engineer (MCIE)

To access these on the Milestone Learning Portal home page:

- 1. Click Certifications.
- 2. Click the certification you want to access.
- 3. In the **Detail** tab description, you can do one of the following:
  - a. Click Pay By Credit/Debit Card.
  - b. Contact Milestone operations if you would like to pay by invoice or in Euro. Click **Milestone operations** to open an email message for your request.

Detail	Outline
Ô	Course Cost: USD \$150.00 Course Length: 2 hours PAY BY CREDIT/DEBIT CARD
The Milestone Cer implementation a b na complete it. We rec d at	ingineer (MCDE) assessment tests your knowledge and skills with best practices in usage of video surveillance. It consists of various types of test items and you have 2 hours to rending the Milestone Solution Design class before taking this assessment.
Please contact <u>Milestone opera</u>	ions if you would like to pay by invoice, or in Euro for this assessment.
Click the links below to access t Deutsch Español Français Ita	ie assessment in other languages: liano Português Русский Türk 日本語 한국어 中文

# How do I sign up for Certifications in the different supported languages?

Many materials are available in the following core languages.

- English
- German
- Spanish
- French
- Italian

To access certifications in these core supported languages:

- 1. In the top-left corner of the Milestone Learning Portal, click Language.
- 2. Select among the available language links.
- 3. On the home page or in the Course Catalog, navigate to the certification in your chosen language.

You can also access the certification assessments in the following additional languages:

- Portuguese
- Turkish
- Russian
- Dutch
- Korean
- Japanese
- Chinese

To access certifications in these additional supported languages:

- 1. Navigate to the certification you want to take in any of the core languages.
- 2. On the **Detail** tab, in the Certification description, click the language you want to access.

implementation and operational usage of video surveillance. It consists of various types of t complete it. We recommend attending the Milestone Solution Design class before taking the second second

Please contact Milestone operations if you would like to pay by invoice, or in Euro for this a

Click the links below to access the assessment in other languages: <u>Deutsch Español Français Italiano Português Русский Türk 日本語 한국어 中文</u>

#### How do I sign up for instructor-led training?

On the Milestone Learning Portal home page:

1. Click Upcoming Classes.



- 2. On the Upcoming Classes page that appears, you can filter by:
  - a. Course
  - b. Language
  - c. Country
- 3. You can view information on:
  - a. City
  - b. Dates
  - c. Availability
  - d. Registration Deadline



- 4. Click any available class in the list to view details and, depending on the class, either
  - a. Enroll.
  - b. Contact a Course Coordinator to enroll and pay by invoice.
  - c. Pay directly by credit/debit card or pay by invoice.

a	Enroll
b	To sign up or find more information, please contact the following person: Ed Minstrator edm@milestonesys.de
c	Pay by credit/debit card Pay by invoice

#### How do I sign up for an On-site training class?

Contact the Administrator for information on how to sign up your company for an on-site training class. Contact:

- Europe/Middle East/Africa: <u>MilestoneTrainingEMEA@milestone.dk</u>
- North/South Americas: <u>MilestoneTrainingAmericas@milestone.dk</u>
- Asia and South Pacific: <u>MilestoneTrainingAPAC@milestone.dk</u>

#### What if I don't see a training class in my area?

Contact the Administrator about scheduling a training class in your region. Contact:

- Europe/Middle East/Africa: <u>MilestoneTrainingEMEA@milestone.dk</u>
- North/South Americas: <u>MilestoneTrainingAmericas@milestone.dk</u>
- Asia and South Pacific: <u>MilestoneTrainingAPAC@milestone.dk</u>

#### How do I enroll in free eLearning classes?

To enroll in <u>free</u> eLearning classes, complete the following steps:

a. On the Milestone Learning Portal home page, click eLearning.



- b. Five categories of eLearning courses appear:
  - a. New XProtect Features
  - b. Getting Started
  - c. Exploring the Milestone Husky
  - d. Configuring and Using XProtect Features
  - e. Extending XProtect
- c. Click any of the categories to view the corresponding courses.
- d. Click any course to view the detailed description, which describes the target audience and the main topics covered in the course.
- e. Click Enroll for free.
- f. Different modules of the course appear. Click **Launch** to open the different course modules.

## How do I access my training information?

If you are logged into the Milestone Learning Portal, click the profile icon to view the following information:

- a. Profile
- b. Transcript
- c. Billing

On the **Transcript** tab, under the **Completed** column, you can find your completed courses and, where available, your Course Completion Certificates.

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