

# Introduction to XProtect Technician

## Training Class Agenda



Note: This class can be in-person or online. For the online class, please see the list of technical requirements below.

## Target Audience

This instructor-led training is designed for professionals preparing to take the Milestone XProtect Technician (XT) class who need foundational knowledge to succeed. It is intended for students with limited experience in networking and Windows environments, including security professionals transitioning from analog to IP-based systems.

## Class Description

This two-day instructor-led training introduces students to networking and Windows basics necessary to complete an XProtect single-server installation. The class consists of a series of hands-on exercises.

Step-by-step instructions and a professional instructor will guide students as they explore networking, Windows, and Milestone topics.

The course duration is two partial working days, 9 am to 3 pm, with a total seat time of 10 hours.

## Prerequisites

No prior networking experience is required, but familiarity with basic computer operations is recommended. No prior knowledge of XProtect is required.

The [eLearning](#) section of the [Milestone Partner Learning Portal](#) provides additional [Role-Specific Learning Paths](#).

## Class Materials

Each student will receive the following downloadable material in class:

- Presentation
- Lab Manual

## Technical Requirements

The following technical requirements are recommended to maximize the online class experience:

- Internet access
- 1Mbit/s available download and upload bandwidth
- Internet latency of 900 or less (700 or less is recommended; see details below)
- Headset or speakers (microphone is optional)

- 17-inch monitor or larger
- Internet browser, such as Chrome or Edge; Firefox browser is NOT supported

To check your internet latency:

- Launch this test lab: <https://labondemand.com/Launch/122B02AA>
- Hover your mouse pointer over the data bars at the top of the lab window.



- A latency of 700 or less is recommended for online classes.
- A latency of 700-900 will have slow interactions with the online labs. We recommend finding an alternative internet connection for a better class experience.
- A latency of 900 or more does not meet the requirements. The online labs will be slow to respond and disrupt your learning. Find an alternative internet connection.

To check your connection to the Adobe Connect classroom:

- Go to [https://milestonesys.adobeconnect.com/common/help/en/support/meeting\\_test.htm](https://milestonesys.adobeconnect.com/common/help/en/support/meeting_test.htm)
- Select Run Diagnostic Test

## Agenda (2 days)

### Day 1 (Morning):

- About Milestone
- Windows Fundamentals for XProtect

### Day 1 (Afternoon):

- Networking Fundamentals for XProtect

### Day 2 (Morning):

- Milestone Terms and System Architecture
- Install XProtect Professional+

### Day 2 (Afternoon):

- Accessing the Management Client