

Milestone Learning & Performance

Training Track: **Integration Technician**

The Integration Technician training track is recommended for field technicians who are responsible for installing and configuring moderately complex video surveillance systems.

The courses included in this training track provide knowledge on how to install and configure surveillance systems using Milestone products.

To enroll in a training track and to access all available training courses and certification assessments, log in to the [Milestone Partner Learning Portal](#).

eLearning

A training track is a way of grouping together eLearning courses to create an ordered curriculum that is applicable to a specific job role.

To complete this track, you are required to complete designated eLearning courses that are applicable to your role as a field technician.

Our eLearning is free and available 24/7.

Once you enroll in a training track, you are automatically enrolled in the individual courses.



Recommended for additional practice and to prove expertise:

Instructor-led training (ILT)

Our ILT classes are not formally included in our training tracks, but we do recommend field technicians attend the [Milestone Technical Configuration Level 1](#) workshop.

*Attending a training workshop does not grant a certification.

Certifications

Completing the Integration Technician training track helps prepare individuals to take the Milestone Certified Integration Technician (MCIT) online assessment.

Certifications assessments are [available online](#).

Review the [MCIT study guide](#) to help you prepare for the online certification assessment.

For additional information, please contact your region's Learning & Performance team.

Americas: MilestoneTrainingAmericas@milestonesys.com
EMEA: MilestoneTrainingEMEA@milestonesys.com
APAC: MilestoneTrainingAPAC@milestonesys.com

Integration Technician Training Track: eLearning

To complete the Integration Technician training track, individuals are required to complete the following free eLearning courses that are applicable to field technicians:

Category: Getting Started with XProtect

- Milestone Fundamentals of IP Surveillance Systems
- Getting Started with XProtect VMS
- Getting Started with XProtect Smart Client
- Getting Started with XProtect Web Client

Category: Configuring and Using XProtect®

- Navigating the XProtect VMS Management Client
- Adding Cameras and Device Groups in XProtect VMS Products
- Moving Hardware Devices
- Getting Started with rules in XProtect VMS
- Configuring and Using Enhanced PTZ
- Configuring and Using Alarms and Notifications
- Configuring and Using Maps
- Configuring and Using XProtect Smart Map
- Configuring and Using Push Notifications
- Configuring XProtect Mobile with Smart Connect
- Configuring and Using XProtect Smart Wall

Category: Ordering Licenses and Managing Accounts

- Using the Customer Dashboard

Category: Maintaining and Troubleshooting XProtect®

- Configuring XProtect® System Monitor
- Troubleshooting Network Connectivity in XProtect VMS Solutions

Category: Exploring the Milestone Husky™

- Installing and Configuring the Milestone Husky™ M500 Advanced

